JobStack success story at-a-glance

COMPANY

Online used car retailer

INDUSTRY

Automotive retail

JOB TYPE(S)

Lot & auction drivers, detail workers, jump starters, flaggers

JobStack drives efficiency for a high-demand automotive retailer

When specialized workers were needed for short, fast-moving shifts, JobStack streamlined staffing and timekeeping for the retailer.

CHALLENGE

This automotive retailer relies on specialized workers for short, high-demand shifts, such as auctions and lot operations. The retailer required a Motor Vehicle Record background check for all workers, and hours were tracked manually on paper tickets, which were scanned and emailed back for payment — a slow process that caused delays in approvals and resolving errors.

Depending on the shift, the customer needed anywhere from 20 to 40 workers each week across a variety of roles such as lot drivers, detail workers, auction drivers, jump starters and flaggers. Additional staff were often required during peak periods, making efficient scheduling and accurate time tracking critical.

SOLUTION

PeopleReady recommended JobStack to help the retailer manage staffing and timekeeping digitally.

This allowed managers and supervisors to:

- Save time by enabling workers to log their own hours for faster review and payment
- Approve and edit hours quickly right from a mobile or web-based app
- Gain 24/7 visibility into each worker assigned to their job in real time
- Replace paper-based processes with a streamlined digital workflow, reducing errors
- Ensure all workers meet required background check standards
- Trust PeopleReady's local teams to manage worker requests, taking the burden off managers

RESULTS

Within weeks of adopting JobStack, the customer saw significant time savings and smoother operations. Hour approvals that once took days are completed immediately with JobStack, and many workers are paid even before leaving the lot — encouraging them to return for future shifts.

All three locations use the app, improving communication, speeding up payments and making staffing and hour approvals faster and easier for managers and workers.

Visit **peopleready.com** to learn more about JobStack and our staffing solutions.