

JobStack success story at-a-glance

COMPANY

National bargain retailer

INDUSTRY

Retail

LOCATION

750+ locations nationwide

YEARS OF PARTNERSHIP

20+

FILL RATE INCREASE

20%

JOB TYPE(S)

Setup workers, truck loaders/unloaders

CUSTOMER SUCCESS STORY

National retailer scales staffing efficiency nationwide with JobStack

From scheduling to payroll, PeopleReady provides the tools and technology this retailer needs to manage workers across hundreds of stores.

CHALLENGE

A long-time PeopleReady customer, this national retailer with 750+ U.S. stores required a large number of setup workers, truck loaders and unloaders across all locations — many of which are in rural or underserved areas with a limited worker pool.

Outdated time-entry processes and coordinating multiple staffing vendors caused delays and inefficiencies, causing store managers to struggle with tracking schedules and timekeeping logs. The retailer needed a modern tech solution to streamline operations, improve fill rates and integrate with existing systems while complying with strict internal policies.

SOLUTION

PeopleReady recommended implementing JobStack to coordinate staffing across all locations. To comply with the retailer's unique operational and technology requirements, the teams collaborated to embed JobStack directly into their employee portal, making it easier to manage staffing and timekeeping efficiently.

This integration allowed store managers to:

- Access real-time staffing visibility: Gain 24/7 access to vetted, W-2 and E-Verified workers.
- Streamline timekeeping: Use JobStack's digital time tracking to simplify hour logs and payouts.
- Rate and rehire top performers: Easily rate workers and invite their best associates back for future shifts.
- Increase scheduling efficiency: Manage job orders and staffing usage seamlessly within their own system.

RESULTS

By implementing JobStack across all store locations, the retailer **increased their fill rate by 20%** and eliminated many of the inefficiencies caused by manual processes.

Beyond the technology, the retailer appreciated PeopleReady's collaborative, innovative approach to meeting their unique staffing needs nationwide.

Today, the retailer partners exclusively with PeopleReady, relying on JobStack to deliver the speed, transparency and reliability their business demands.