JOBSTACK SUCCESS STORY:

Military Services Contractor

When a contractor required parking attendants for U.S. Air Force graduations, JobStack gave them access to reliable staff who ensured a safe and meaningful experience for graduates and their families.

CHALLENGE

This contractor manages a variety of sporting events and other activities for the U.S. Air Force Academy, including their graduation ceremonies. These ceremonies require significant coordination among security forces, media and other organizations around the military base.

The contractor requires approximately 100 workers to support parking functions for each ceremony, with shifts often starting as early as 4 a.m. Each worker needs to pass security clearances and detailed background checks before being dispatched.

SOLUTION

In mid-2021, the contractor partnered with us and began using our mobile staffing app, JobStack. Given the high-security nature of these events, PeopleReady representatives in Colorado Springs and Pueblo used a strict sourcing and selection process so that all requirements and security standards were met. The contractor then used JobStack to record hours worked and verify payment of their temporary workers quickly and easily.

To further ensure a successful event, a safety coordinator from PeopleReady — an Air Force veteran — would be available on site to complete job site evaluations and educate new workers on safety procedures and protocols..

RESULTS

With PeopleReady and JobStack, the contractor can quickly verify they have the appropriate staffing levels to support all their U.S. Air Force Academy graduations as well as other special events throughout the year. JobStack offers the contractor full visibility into worker orders, which gives them peace of mind and confidence that they'll have the workforce needed to stage a successful event.

With the app's rating feature, hiring managers can assess the performance of their workers and identify potential workers for future projects. JobStack also ensures all workers get paid quickly and accurately thanks to its convenient timekeeping system. At the time of this case study, the contractor used JobStack to manage their workforce of up to 200 PeopleReady associates per quarter, with an average fill rate of 80% across all events..