

Wisely Card for New Associates

Welcome to your fastest payment option!

Q: What is a Wisely card?

A: It's a reloadable prepaid pay card that's yours to keep no matter where you work. Since it's not a credit card, there's no fee to sign up and no credit check to get this card.



Q: How does the Wisely card work?

A: Your Wisely card is loaded once your pay is calculated and processed. There's no need to wait in line for check cashing or bank transfers.

Q: Why should I use the Wisely card and the myWisely® app?

A: The Wisely card and myWisely® app allow you to:

- Gain early availability of your direct deposit
- View your current balance and most recent transactions
- Track your spending trends
- Create savings envelopes for a rainy-day fund, vacation, savings, etc.
- Lock or unlock your card at any time
- Connect your Wisely card to the Google Pay and Apple Pay mobile wallets
- Access your digital wallet transactions from online and in-store purchases
- Set up email and/or text messaging alerts
- Enable geofencing and travel protection for added card security
- Set up to 10 travel states and 10 countries outside of your geofencing area (initially works in home or border states) for up to 90 days
- Earn cash back rewards for shopping, dining and travel
- Enjoy up to three secondary cards for family and friends for just \$3 per additional card holder (must be 14 years old and above)

Q: How do I get a Wisely card?

A: After completing the electronic Preferred Payment Method Form, you should automatically be redirected to self-enroll and register for your Wisely card. (Note: Please ensure pop-ups are not blocked on your browser so you can submit the form without error). If you are not automatically redirected after completing the form, you can complete the enrollment [here](#).

Q: How do I activate my Wisely card?

A: After receiving your card, visit [this page](#) or call 866.407.9482 to activate your card. You will need to choose a PIN (Personal Identification Number) when you activate your card.

Q: Where can I get the myWisely® app?

A: You can download the myWisely® app on both Apple App Store and Google Play. Through the app, you can access your card account anywhere, anytime, as well as check your balance, view transaction history, find nearby ATMs, see spending trends and set aside savings.



Q: How long will it take to get my Wisely card in the mail?

A: You should receive your card in the mail within 7-10 business days after enrollment. If you have not received your card after 10 business days, please give Wisely a call at 866.407.9482.

Q: How do I get access to my funds before I receive my Wisely card?

A: You can gain access to cash that covers your entire available Wisely balance before you receive your physical Wisely card by using the **Wisely Pay “Get Cash” feature** in the app. Here’s how it works:

- After enrolling for a pay card, you will register in the myWisely® app or on myWisely.com*
- At the top of the app’s main screen, you will be able to select the “Get Cash” option
 - The “Get Cash” option is also available under the “Move Money” screen, which can be accessed by clicking on the arrows in the upper right corner of the page
- After accepting the terms and conditions and confirming your information, you will choose a withdrawal amount
- You will then get a code and a barcode in the app which you can use to retrieve cash at a nearby Walmart Money Center or Customer Service desk. **The code and barcode expire after three hours.**

***NOTE:** The “Get Cash” feature is only valid for up to 14 days and/or prior to activation of when the pay card is mailed to you.

Q: Are there any fees for using “Get Cash”?

A: No, this service does not have any fees for new associates.

Q: Who do I call if I need assistance with “Get Cash,” with updating my account details or if I lose my card?

A: Cardholders who need assistance should call 866.407.9482 or chat with customer service in the myWisely® app or on myWisely.com.

If your pay card is lost or stolen, you can lock it instantly using the myWisely® app. Log into the myWisely® app and go to account settings, then open card settings to use this feature. If you find your missing pay card, you can unlock it in the same section of the app stated above and resume using it instantly.

Please report a lost, stolen or damaged pay card to our call center immediately at 866.407.9482. Wisely can cancel your pay card, if requested, and transfer the funds to a new card that will be mailed to you.

Q: Can I transfer funds to my own bank account or other pay cards?

A: Yes. Log into your account through myWisely® app or on myWisely.com for more information on how to transfer funds.

Q: Can I set my Wisely card up on Apple Pay or Google Pay?

A: Yes. You can set your pay card up on Apple Pay or Google Pay before you receive your physical card. These mobile wallets may be used for purchases in-person at participating stores, online and on apps that accept these forms of payment.

1. After enrolling for a card, you will register in the myWisely® app or on myWisely.com
2. Scroll down to “Add your card to your digital wallet” and click “Add to Wallet”
3. On the next screen, click the logo for Apple Pay, Google Pay or Samsung Pay (this will vary based on your phone’s operating system) to add to digital wallet
4. Choose if you would like to receive a security code via email or text
5. Enter the code and click “Verify”
6. You will be redirected to Apple Wallet or Google Wallet
7. Choose the device your card will be added to
8. Agree to Terms and Conditions
9. You are good to go!

Q: How much notice do I need to give PeopleReady if I want to change my payment method?

A: You should give PeopleReady a written notice at least 14 days in advance in order to stop receiving wages by pay card and begin receiving them by direct deposit.

Q: Does Wisely have any other information that might help me with my pay card features?

A: Yes! Please refer to the [Wisely FAQ page](#).

Wisely card for PeopleReady Associates

Welcome to your fastest payment option!

Follow the steps below to get started!



Step 1:

After completing your Preferred Payment Method Form, self-enroll and register for your Wisely card here:

https://www.mywisely.com/app/main/partner?referral_code=zR0h71gS

Note: After entering personal information, you will be prompted to review and acknowledge the card holder agreement and list of fees.



Step 2:

Download and create account for myWisely® app.



Step 3:

Get cash before your Wisely card arrives! On the myWisely® app home page, select "Get Cash."



Step 4:

Accept the terms and conditions, confirm that your personal information matches your government-issued ID and select how much cash you would like to withdraw.

You can withdraw cash up to your available balance as shown on this page:



Step 5:

Once confirming the amount, a code will be generated.

Bring this code and your ID to a Walmart Money Center or Customer Service desk at any Walmart in the United States to retrieve your cash. [Click here](#) to find a nearby Walmart.

Please note that this code will only be active for 3 hours.