

PeopleReady NurseCare Program

INFORMATION FOR OUR ASSOCIATES

Q: What should I do if I'm injured on the job?

A: Our first priority is getting you the care you need so you can resume your normal activities as soon as possible. ALWAYS call your local PeopleReady branch first, ASAP. If it is after normal business hours, call NurseCare.

Q: What can NurseCare do for me over the phone?

A: NurseCare is staffed 24 hours a day, every day of the year, with registered nurses who can help assess your injury and recommend next steps. They may refer you directly to the emergency room or a clinic. They may refer you to resources in the branch first aid kit. They may refer you to other self-care.

Q: Why do I have to call NurseCare?

A: NurseCare is a benefit provided to you by PeopleReady to help you get the care you need when you need it.

Q: What if it's obvious I need medical treatment? Do I still need to call NurseCare?

A: No. If you have an on-the-job injury that requires immediate medical attention, your PeopleReady representative will arrange for you to receive the necessary care right away. If your injury threatens life, limb or eyesight, call 911 immediately.

Q: Can I call NurseCare for advice and information for my family or when I'm not at work?

A: Because NurseCare is a benefit associated with your job, it is available only to our workers and limited to on-the-job injuries.

Q: Do I still need to call the branch if I'm injured?

A: Yes. The local branch staff must be notified first, if possible, of all injuries.

Q: How can I remember the NurseCare phone number?

A: The NurseCare phone number can be found within JobStack.

PEOPLEReady ASSOCIATES CAN CALL 888.454.6272 AND CHOOSE OPTION 1 TO SPEAK WITH A NURSE. IF YOU NEED IMMEDIATE MEDICAL ATTENTION, CALL 911.